

PRESS RELEASE

**Corben & Son is a Gold winner
at the Estate Agent & Letting Agent Awards**

Corben & Son have won a Gold Award at the prestigious Estate Agent & Letting Agent Awards for 2008 sponsored by the Property Search Group (PSG), Findaproperty.com and supported by the Royal Institution of Chartered Surveyors (RICS)

The Swanage based agency was recognised for its excellent customer service as voted for by their clients over the last 12 months

The trophy was presented at a lavish ceremony which took place at the five star Marriott Hotel in Mayfair attended by 400 of the UK's top Estate and Letting agents.

The results of the competition were determined by research carried out amongst customers who are asked a series of questions about the service they have received from their agent. Jeremy Leaf, Chairman of the RICS Residential Faculty says "being shortlisted or actually winning one of these prestigious awards, which are widely recognised throughout the industry, demonstrates publicly an agent's commitment to delivering the highest standard of service."

There were 12 Regional Categories - Scotland, Wales, Northern Ireland, Greater London, East of England, East Midlands, North East England, North West England, Southern, South East England, South West England, West Midlands, Yorkshire and the Humber. Gold & Silver trophies were awarded for each region and those winners and there were Grand Prix Awards for Best Estate Agent or Best Letting Agent in the UK. "We are delighted to support the Estate Agent and Letting Agent Awards again" says Jon Notley, Sales Director of FindaProperty.com . "We are always keen to promote the excellent work done by our many agents and clients and were particularly attracted by the format of these awards".

Phil Spencer who will present the Awards said: "This is the 5th year of the Estate Agent and Letting Agent Awards and I've increasingly enjoyed being part of the celebrations on each occasion. It's fantastic to see agents getting the credit they deserve after all the negative press they receive. Throughout the property industry there is a constant need to improve customer service and these awards go along way to help agents focus on keeping clients happy. He adds "After all the most powerful marketing tool for Agents is word of mouth so customer satisfaction is key."

Tweedie Brown, Group Managing Director of PSG, the headline sponsor and one of the biggest HIPS providers in the UK adds: "On behalf of PSG I would like to congratulate Corben & Son in its quest to help raise standards through its ability to deliver excellent service to both customers buying and selling homes."

John Corben from Corben & Son said "These awards are recognized for rewarding quality service based on research conducted among homeowners throughout the UK. Winning one of these prestigious awards demonstrates our commitment to the highest standards of customer service as the awards are voted for by our customers. They offer our clients the chance to say exactly what they think about the service we provide, give us a unique opportunity to assess how successfully we meet our clients needs, and how we fare against other estate agents in our area, and nationally. We would like to say a very big thank you to all our clients who kindly took the time and trouble to complete and return the questionnaires".